



2014 Event Schedule

Crown Promenade - Melbourne

Tuesday 26 August

Note: all sessions on Day One will be in the Crown Conference Hall

Time	Event
8:45am-9:10am	<p>Official Welcome convened by Chris Disspain, CEO .au Domain Administration (auDA)</p> <p>Welcoming remarks:</p> <p>The Hon. Gordon Rich-Phillips MLC - Victorian Assistant Treasurer, Minister for Aviation Industry and Minister for Technology</p>
9:15am-10:30am	<p><u>PANEL 1: Who “governs the Internet” and what is its future?</u></p> <p>Mechanisms for the governance of key Internet infrastructure and systems have long been the subject of community debate, political pressure and conflict between ideologies and pragmatic technical coordination. These discussions and pressures have heightened in recent years, as the Internet has become firmly entrenched as a critical pillar that supports our social, economic and political interactions.</p> <p>As noted by Communications Minister Malcolm Turnbull in his address to Chatham House in May:</p> <p><i>“There is no institution or infrastructure more important to the future prosperity and freedom of our global community than the Internet.”</i></p> <p>Over the last two decades the Internet has grown almost entirely without control by governments and its management has evolved into a unique “multi-stakeholder” framework. While the US Government has nominally held a pre-eminent role, it recently announced its intention to withdraw from any oversight function by September 2015.</p> <p>Panellists will discuss the opportunities these changes present for ensuring a future where Internet Governance continues to involve and respond to stakeholders from all sectors and for improvement to levels of engagement, legitimacy, transparency and accountability. Panellists will also discuss the threats that may arise during this period of transition and evolution.</p> <p><u>Moderator:</u> Brad Howarth – Journalist, author, speaker - who focuses on examining and communicating the impact that technology is having on business and society.</p> <p><u>Panel members:</u></p> <ul style="list-style-type: none"> • Chris Disspain – CEO of auDA and ICANN Board director • Paul Wilson – Asia-Pacific Network Information Centre (APNIC) • Jordan Carter – CEO of Internet NZ • Angela Daly – Swinburne University of Technology and 1net.org steering committee member • Rajnesh Singh - Regional Director of the Asia-Pacific Regional Bureau - Internet Society

10:45am-12:00pm

PANEL 2: Governance on the Internet – the regulation of Internet content

In contrast to the first panel's focus upon the management of the Internet's key naming and numbering infrastructure, this session will address a range of issues associated with published content: that is, Governance *on* the Internet.

Panellists will cover topics including:

- The role of Government/s and regulation
- The importance of individual and parental responsibility
- The rights of both end users and intellectual property rights holders
- The role, responsibilities and liability of intermediaries
- Net Neutrality

This is a vast thematic area and it is intended that this session will provide an introduction to key current issues, in a format that is both accessible to the layperson and beneficial to those with existing subject-matter knowledge. A number of these themes will be individually addressed in greater detail in subsequent panels and Day Two workshops.

Moderator:

Brad Howarth – Journalist, author, speaker - who focuses on examining and communicating the impact that technology is having on business and society.

Panel members:

- **Leanne O'Donnell** - Regulatory Manager – iiNet
- **Trish Hepworth** – Australian Digital Alliance
- **John Lindsay** – Former CTO, iiNet
- **David Farrar** - Chair of the .nz Domain Name Commission Limited

12:00pm-1:15pm

PANEL 3: Mandatory metadata retention in Australia

The Australian Government has recently announced that it will mandate the retention of communications metadata for two years in order to assist law enforcement and national security agencies to improve the detection of terrorism offences and reduce the risk of a terrorist attack within Australia or which affects Australians or their interests.

There has been some criticism of this proposal on the grounds of the interference this could cause with the privacy of Australian citizens, as well as the cost and risks of implementation.

The Attorney General and Minister for Communications have made it clear that, as a general principle, the Government will seek to minimise the cost impact and risk of interference with the privacy of ordinary Australians to the maximum extent possible.

However, at this point, there is a deficit of information in the public domain about the detail of the proposal, hampering broad community understanding on how it will be implemented in practice and efforts to reach informed conclusions as to whether the benefits of the proposal outweigh its cost and risk.

This session will facilitate an open and interactive discussion and will be based, in part, on the [ten questions](#) the Internet Society of Australia has posed on the issue.

Facilitator:

Chris Disspain – CEO of auDA and ICANN Board director

Panel members:

- **Dr Suelette Dreyfus** - Research Fellow, Dept of Computing and Information Systems, University of Melbourne
- **Jon Lawrence** – Executive Officer, Electronic Frontiers Australia
- **Paul Brooks** – internetworking expert and Director at the Internet Society of Australia
- **Graham Phillips** – Partner, Thomson Geer Lawyers

1:15pm-2:00pm Lunch

2:00pm-
3:30pm

PANEL 4: Haters, griefers, flammers & trolls – young people and the mobile mob

This session will explore the nature of online antagonism, hate, mischief and freedom of expression. Fundamentally, it will raise the question of whether some of these online community behaviours are sabotaging efforts that are working towards a safer, more civil online society, and what (if anything) needs to be done to intervene. An important consideration is the experiences of young people online, and whether we are establishing negative behavioural norms in succeeding generations.

The session will be split into a 60 minute expert panel and a 30 minute youth panel. Experts will be drawn from leading academics and journalists studying and operating in these environments, as well as advocates for vulnerable social groups.

The youth panel will feature students from both Melbourne High School and Canterbury Girls' Secondary College. 2014 marks the beginning of a formalised 'Youth auIGF Project', initiated by The Alannah and Madeline Foundation in collaboration with auDA. This project will work to ensure young people's perspectives are included during Internet governance discussions on an ongoing basis. It will also continue dialogue and collaboration with the global IGF Youth Project, coordinated by Childnet International.

Moderator:

Jeremy Blackman – Senior Cybersafety Specialist, Alannah and Madeline Foundation

Panel members:

- **Dr Troy McEwan** - Lecturer in Clinical & Forensic Psychology - Swinburne University
- **Dr Anthony McCosker** - Lecturer in Media and Communications - Swinburne University
- **Dr Andre Oboler** - CEO of the Online Hate Prevention Institute
- **Jenna Price** - Senior lecturer in journalism - University of Technology Sydney

Youth panellists:

- Students from Melbourne High School
- Students from Canterbury Girls' Secondary College

3.30pm-3:45pm Afternoon Tea

3:45pm-
5:15pm

PANEL 5: Health and digital technology in Australia – what's possible, who benefits and how can we help those who need it most?

This panel aims to generate a conversation between panel members, the audience and digital participants on how we can best use Australia's existing digital infrastructure to address increasing incidences of health issues such as mental illness, obesity, diabetes and heart disease.

The internet and other kinds of digital technology are increasingly a preferred source of information on services and support for health conditions. Additionally, Australia has a growing need to address the rising cost and infrastructure pressures created by health issues for the long term. IT can address this need, and help make healthcare sustainable and inclusive.

Yet there is a need to de-mystify the role and relevance of different kinds of IT (e.g. social media, smart phones and telehealth) and what may or may not work for specific health issues – for example, mental health as opposed to skin cancer prevention, or alcohol and drugs and autism.

Social and community health benefits differ too from improvements in physical health. This indicates IT's potential to alleviate disadvantage, affirm a sense of belonging and identity, increase social connection and create more inclusive public and other services.

At the same time, not everyone has the same quality of access to the internet and other kinds of IT. A lack of digital equality has major implications for improving the health of Australians.

By drawing on the differing perspectives of panelists, whose collective expertise spans a range of health and IT applications, the conversation is intended to discuss these issues and explore ways to:

- use the internet to support healthier lifestyles locally and globally
- design, implement and evaluate IT applications that encourage health behavior change, self efficacy and digital literacy development
- widen our understanding of what is possible with the existing National Broadband Network

- mobilize IT's capacity for changing the physical, economic and education conditions in which people live to address health inequities.

Moderator:

Norman Swan - Presenter, ABC Radio National Host: The Health Report, ABC Radio National, and Tonic, ABC News 24.

aulGF Ambassador

Dr. Ben O'Mara – aulGF ambassador - Health Disparities Project Officer, QUIT – Cancer Council Victoria

Panel members:

- **Cairin Conway** - Senior Media & Communications Advisor, Cancer Council Victoria
- **Dr Michael Carr-Gregg** - Board of Directors, Young and Well CRC
- **Brendan Fitzgerald** - Manager, Digital Inclusion, Infoxchange Australia
- **Professor Graeme Johanson** - Centre for Community Networking Research, Monash University
- **Julie Rae** - Head of Information & Research, Australian Drug Foundation
- **Christian Stenta** - Principal Innovation Officer, VicHealth

All aulGF attendees are welcome to attend

5:30pm-7:30pm Cocktail Reception and networking event
Tonic Bar – Crown Promenade Foyer



Sponsored by AusRegistry Pty Ltd

Wednesday 27 August

Day Two features three session streams running simultaneously.

Crown Conference Halls 1, 2 & 3

Time	Event
9:15am-10:45am CCH1	<p><u>The emerging tort of privacy</u></p> <p><u>aulGF Ambassador</u> Dr Jenny Ng - Board Member, Electronic Frontiers Australia & Lecturer, Charles Darwin University</p> <p><u>Workshop participants:</u></p> <ul style="list-style-type: none">• Judge Felicity Hampel SC – County Court of Victoria• Professor Barbara McDonald - Professor at the Faculty of Law at the University of Sydney• David Vaile - Co-convenor, Cyberspace law and Policy Community, UNSW Law• Dr John Selby - Lecturer - Department of Accounting and Corporate Governance, Macquarie University• Angela Daly - Research fellow, Swinburne University of Technology <p><u>Synopsis:</u></p> <p>The right of privacy exists in both the US and the UK. However, there is no legally enforceable right to privacy in Australia. Thus, current debate is focussed on whether there should be a tort of privacy in Australia. This is a current issue in Australia which is being discussed by the Australian Law Reform Commission. However, the idea of the emerging tort of privacy has been contemplated before by the courts since 2003.</p> <p>More than ten years later, the advancement of digital technologies has created an impact on one's privacy rights, and this has resulted in the current debate on whether there should be a tort of privacy in Australia today. There have also been increasing concerns regarding an individual's right of privacy since the National Security Agency's various surveillance programs were revealed.</p>
9:15am-10:45am CCH2	<p><u>Is the Digital Age facilitating global citizenship?</u></p> <p><u>aulGF Ambassador</u> Peter Mousaferiadis – CEO, Cultural Infusion</p> <p><u>Workshop participants:</u></p> <ul style="list-style-type: none">• Gary D Bouma AM - UNESCO Chair in Intercultural and Interreligious Relations – Asia Pacific and Emeritus Professor of Sociology, Monash University• Dr Michális S. Michael - Senior Research Fellow and Deputy Director of the Centre for Dialogue, La Trobe University• Pera Wells - former Secretary-General of the World Federation of United Nations Associations• Sandy Phillips - Digital Learning team - Department of Education and Early Childhood Development <p><u>Synopsis:</u></p> <p>The digital age heralded an unprecedented era of openness and transparency – more communication would happen by more people, more often. Reality has somewhat differed. Despite the best efforts of those involved, intercultural contact has moved to the digital sphere at a pace slower than intercultural disharmony.</p> <p>However, there are tangible advantages to intercultural communication in the digital era. These will be elaborated on by host Peter Mousaferiadis, who is one of Australia's leading cross-cultural creative directors and is the founder of Cultural Infusion, which seeks to build cultural harmony and wellbeing in society through programs targeted to schools, youth and communities. Mousaferiadis' session will feature speakers who have a deep understanding of the challenges that the intercultural movement faces, and who have a profound knowledge of the digital environment that we live in.</p>

9:15am-
10:45am
CCH3

Official launch of the 'auDRP Overview' - identifying consensus views of panels on key legal and procedural issues under the auDRP

Moderator:

Jo Lim – Chief Operations and Policy Officer, .au Domain Administration Ltd

Workshop Participants:

- **Dr Andrew F Christie** – Chair of Intellectual Property, Melbourne Law School, University of Melbourne
- **Philip Argy** – Principal, ArgyStar.com
- **Erhan Karabardak** – Director, Cooper Mills Lawyers

Synopsis:

The .au Dispute Resolution Policy (auDRP) provides a cheaper, speedier alternative to litigation for the resolution of disputes between the registrant of a .au domain name and a party with competing rights in the domain name. The auDRP has been in operation for more than 12 years, and has produced more than 300 panel decisions.

This workshop is being held to mark the official launch of the “auDRP Overview”, a compendium of consensus views of panels on key legal and procedural issues under the auDRP. The Overview has been produced for auDA by Dr Andrew F Christie, Foundation Professor of Intellectual Property at Melbourne Law School and internationally renowned domain name panelist.

The workshop will cover how the Overview was produced and how it can be used by auDRP panelists, participants and other interested stakeholders. There will also be a panel discussion of the main issues of interest contained in the Overview.

10:45am-11:00am Morning Tea

11:00am-
12:30pm
CCH1

Internet access and delivery of services to regional and rural communities

auIGF Ambassador

George Fong - President, ISOC-AU

Workshop participants:

- **John Lindsay** – Former CTO, Internode / iiNet
- **Dr Helen Thompson** - Centre Director, Centre for eResearch and Digital Innovation, Federation University Australia
- **Wes Judd** - Director Judd Farms, former president of Australian Dairy Farmers
- **Anthony Green** - HNELHD Telehealth Manager at NSW Health
- **Dr Peter Radoll** - Assistant Professor in Information Systems, University of Canberra
- **Andrew Paton** - Economic Development and Investment Manager, Warrnambool Council

Synopsis:

This workshop focusses on Internet access and delivery of services to regional and rural communities. With the advent of the National Broadband Network project, the impact has been significant, not least of which has been the palpable change in thinking and expectations in relation to broadband and the Internet.

There has also been a significant impact on local Councils in terms of their development of economic development and social strategies and initiatives, some of which are now necessarily contingent on the state of broadband access available to them and when it will be available.

The panel will focus on how this change process is being manifested and managed and what impact the rollout of broadband or lack thereof is impacting on various sectors of regional and rural communities, a view on the technical, social and economic challenges faced, how economic and social priorities have evolved and the management of expectations in relation to rollout areas and areas not slated for rollout for some time.

11:00am-
12:30pm
CCH2

Obligations, immunities and liabilities of online intermediaries

auIGF Ambassador

Dr Nicolas Suzor - Senior Lecturer, Law School at Queensland University of Technology

Workshop participants:

- **Professor Julian Thomas** – Professor of Media and Communications, Swinburne University of Technology
- **Leanne O'Donnell** - Regulatory Manager – iiNet
- **Trish Hepworth** – Australian Digital Alliance

Synopsis:

This workshop will examine the role of private intermediaries, including ISPs and content hosts, search engines, and social network platforms, in regulating the behaviour of individuals.

From legal liability for defamatory or misleading comments made by users, to proposals for e-safety commissioners to monitor bullying and three-strikes regimes to tackle copyright infringement, there is mounting pressure for Governments to impose obligations on intermediaries to enforce legal norms.

To date, however, discussions about regulatory options tended to proceed in an ad-hoc, disjointed, technically unsophisticated, and largely unprincipled manner. This workshop will bring together representatives from industry, NGOs and policy analysts, academics, and social services and advocacy groups to consider the future of internet regulation in Australia.

The workshop is designed to bring together a group of panellists and participants from diverse backgrounds and interests to generate a broad set of perspectives on regulation. These perspectives will ultimately inform the development of a white paper that will provide a comprehensive and detailed survey of the liabilities and responsibilities of intermediaries and the concerns of relevant stakeholders. This white paper will in turn provide a starting point for a broader social discussion (and hopefully, some consensus) about the future of internet regulation in Australia.

11:00am-
12:30pm
CCH3

.melbourne - Key stakeholders discuss the introduction of a namespace unique to Melbourne

Workshop participants:

- **Adrian Kinderis** - Co-founder and Chief Executive Officer, AusRegistry and ARI Registry Services, part of the Bombora Technology group of companies.
- **Mark Delzoppo** - Business Operations Manager at ARI Registry Services

Synopsis:

The .melbourne workshop brings together .melbourne key stakeholders, the Victorian State Government, ARI Registry Services and .melbourne Brand Ambassadors, to discuss the introduction of a namespace unique to the city of Melbourne. The agenda will address the mission and purpose of .melbourne, the launch of the namespace and the underpinning policies. It will also touch on the .melbourne brand and identity, market position, and the opportunity it presents to Victorian businesses and residents.

By way of background, ICANN's New generic Top-Level Domain Program was developed to increase competition and choice in the domain name space. At the time of writing 319 new gTLDs have been delegated with an estimated 1,000 to follow. The initiative has enabled the introduction of new gTLDs – including both ASCII and IDNs – to enter the internet landscape, names such as .dentist, .suzuki, .monash, تکبش (.web in Arabic and pronounced “dot shabaka”) and .melbourne.

12:30pm-1:30pm Lunch

1:30pm-
3:15pm
CCH1

Death and the Internet

Moderator:

Narelle Clark – Deputy CEO, ACCAN

Workshop participants:

- **Dr Bjorn Nansen** - Research Fellow, Computing and Information Systems, University of Melbourne
- **Dr Patrick Stokes** - Lecturer in Philosophy, School of Humanities and Social Sciences, Deakin University
- **Rod Cunich** - National Practice Group Leader, Estate Planning & Wealth Protection, Slater and Gordon
- **Una Lawrence** – Director of Policy, Australian Communications Consumer Action Network
- **George Fong** – President, ISOC-AU & Chief Nerd Herder, Lateral Plains

Synopsis:

In the past, for many of us our legacy was very simple. With most of our belongings in the family home, the only complexity arose in allocating very tangible assets fairly amongst our heirs. Now, thanks to an increasingly digital life, the question is changing from who gets what, to where is what, as our heirs take on the complex task of unravelling the mysteries of our vast digital footprint.

There are many fascinating and complex issues in planning our digital legacy, and there is a distinct lack of guidance available for making things simpler for our loved ones when the inevitable happens. In Australia, each state has different arrangements and rules with respect to death, and very little clarity when it comes to dealing with international organisations and the validity of contracts, terms and conditions.

Questions of privacy, access and inheritance are at present unresolved and societal attitudes are also unclear. The secrets that were once undiscovered until after finding Grandma's stash of letters can now wind up spread across social media or exposed in a now public database.

This workshop will expose and canvas the many legal and social questions around access to a person's digital life after death: what rights should heirs have and what rights do they have?

In a recent report published by ACCAN, University of Melbourne researchers uncovered a list of issues, and published a guide to people planning their digital legacy. This workshop will bring together both academic researchers and lawyers and look to the sorts of legal reform needed as societal attitudes to digital legacies emerge.

1:30pm-
3:15pm
CCH2

Update on the Australian Government's activities in the international Internet Governance debate

Workshop participants:

- **Andrew Maurer** - Assistant Secretary, Spectrum, Treaties & Internet Governance Branch, Australian Department of Communications
- **Caroline Greenway** – Director, ITU & Treaties Section, Spectrum, Treaties and Internet Governance Branch, Australian Department of Communications

Synopsis:

Representatives from the Australian Department of Communications will provide a summary of the Australian Government's engagement in a number of international Internet-related fora over the last 12 months. This includes developments within the UN and ITU, ICANN and events such as NetMundial.

3.15pm-3:30pm Afternoon Tea

3:30pm-
5:00pm
CCH1

"The Internet has a Help Button"

Moderator

Joe Manariti – Vice Chair, Australian Web Industry Association & Director of SWiM Communications

Workshop participants:

- **Gian Wild** - Accessibility Oz
- **Mikel Lindsaar** - AWIA Committee member, founder of Exec IO and reInteractive
- **Kristine Gatt** - General Manager, WCD Workers Compensation Solutions

Synopsis:

When businesses have an online problem, who do they call? Their host, telco or ISP?
No. The phone queues are long and they don't really understand their business.

Website Developers fill the void as the Internet's support desk for the broader business community. Whether considering Security or Hosting Requirements, accessibility needs or which latest technology to embrace, corporate decision makers look to their Website Developers as trusted advisors.

The website developer community needs more engagement from other industry stakeholders just as they stakeholders need to recruit the unique voice of the developers.

This session will explore the regulation, standards, ethics and landscape. We will ask and answer how stakeholders can get the most out of these important relationships.

**3:30pm-
5:00pm
CCH2**

Ensuring accountability in the Internet Governance ecosystem

auIGF Ambassador
Sam Dickinson - Internet governance consultant & writer, Lingua Synptica

Workshop participants:
Narelle Clark – Deputy CEO, ACCAN

Synopsis:

Critics of multi-stakeholder Internet governance have long focused on ICANN accountability and transparency. But issues of who is accountable to whom exist throughout the Internet governance ecosystem.

Traditionally, Internet technical organizations have prided themselves on the way that people participated as individuals, rather than as representatives of organizations or businesses, when developing standards and policy. However, as the Internet has grown and become more integrated with all aspects of life, more stakeholders are wishing to participate.

Resource limitations, however, mean individual voices are becoming less common and more organizations are beginning to represent, or claim to represent, their communities in wider Internet governance discussions. In addition, as more stakeholders enter Internet governance discussions, it becomes more difficult to assess via direct experience whether the individuals and those stating that they representing wider groups of stakeholders are acting as responsible stakeholders or have other reasons for engaging in processes.

While issues of accountability in networked governance are not new, the mix of organizational and individual participation in Internet governance networks adds a complexity not addressed in discussions of accountability in other forms of networked governance.

This workshop will discuss how the accountability of Internet governance stakeholders is understood and practised in Australia, both in the context of governmental activity and the role of civil society actors.